

NORTON HOUSE LIMITED

Complaints, Comments and Suggestions Form

Please read the following information before you fill out the form.
Thank you.

If you wish to make a formal complaint, give us a compliment, or make a suggestion about a service provided by us, please complete this form or ask someone to complete it for you and return it to our office at 107 Newport Street, Leicester, LE3 9FU. Alternatively, you can talk to your Support Worker.

We deal with all complaints in the strictest confidence, but we cannot deal with anonymous complaints.

We monitor all complaints and use them to improve our services to you.

